





# York Way Estate

## **CONTRACTOR'S NEWSLETTER**







## **September Key Milestones**

- Block C brickwork complete
- Block B plastering works complete.

### October Look Ahead Programme

	Anticipated start date	Anticipated completion date	
Block D brickwork	January 2025	October 2025	
Block A plastering works	September 2025	October 2025	
Block C plastering works	September 2025	November 2025	
Blocks A, B, C kitchens	October 2025	January 2026	
Tiling works	October 2025	January 2026	
Site wide landscaping	September 2025	May 2026	

#### Halloween Arts & Crafts - Join Us If You Dare!

Bring the family for a fun, spooky morning of Halloween arts and crafts with Higgins Partnerships. Free treats for children who attend and you're welcome to come in costume!

When: Wednesday 29 October, 10:00am – 12:00pm

Where: Higgins Partnerships, York Way Estate, London N7 9PX

(Grey cabin with the orange door, between Shepherd House and the Market Road entrance.)

Please email **YorkWay@higginspartnerships.co.uk** to let us know you're coming. All materials provided. Families and neighbours from across the estate are warmly welcome - drop in, get creative, and enjoy some Halloween fun!

#### **Alternative Routes Within Estate**

We are currently carrying out waterproofing and paving upgrades outside Kinefold House to protect the podium and improve landscaping. During these works, the route towards York Way is closed and fenced for safety.

Please use the signed alternatives: Route  $I \rightarrow Market$  Road or Route  $2 \rightarrow North$  Road. Works run over the coming weeks. Thanks for your patience and we apologise for any inconvenience.



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### Visit Our Respite Centre

Please remember that our Respite Centre is open for residents:

Monday - Friday 10:00 AM - 4::30 PM.

Please also join us for Coffee Mornings with free refreshments every Wednesday between 9:30 AM - 11:30 AM.

## **Don't Miss Our Monthly Pop-Up Shop!**

Join us on the last Tuesday of every month, from 10:00 AM to 12:00 PM, for valuable career support.

Upcoming sessions will take place on:

#### 06/11/2025.

Our sessions include:

- CV Writing Assistance
- Mock Interviews
- Iob Search Support
- Employability Guidance and Referrals
- ullet Find us at the Higgins Partnerships cabin on the Estate. Look for the grey cabin with the orange door between Shepherd House and the Market Road entrance.

We're here to help you take the next step in your career—see you there!

## **Are you looking for Construction Work?**

Apply for Work Experience Placement. Join us for two weeks for an onsite insight into the world of Construction at our York Way Estate development in Islington.

#### Candidates must be:

Aged over 18

- A resident of Islington
- Available for the full 2-week placement
   CSCS Card preferable

#### **Urgent Electrical Apprenticeship Needed!**

To apply please email your CV to: CSR@higginspartnerships.co.uk Please include Work Placement or Apprenticeship in the subject line

#### **Site Communication**

If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.

Our **RLO**, **Ruzi Bibi** is based in the RLO Office & Respite Centre

- Resident Liaison Office open Monday Friday 9am-5pm
- Respite Centre (for resident use) Monday Friday 10.00am 4.30pm







## **Site Contacts During Working Hours**

#### Ruzi Bibi Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk

### **Alex Grainger** Project Manager



yorkway@higginspartnerships.co.uk





## **Outline Complaints Procedure**



Resident Raises Complaint with RLO	RLO attempts to resolve immediately 'Stage 0' Complaint	If not possible, complaint is logged and allocated a 'type'	Classification: Major: Immediate Medium: 48hrs Minor: 72hrs	Responsible: Construction Director Project Manager/Director Site / Project Manager	Complaint escalated until resolved – option to engage 3 <sup>rd</sup> Party e.g. CCS
STEP 01	STEP 01a	STEP 02	STEP 03	STEP 04	STEP 05

## **Working Hours**

Our contracted hours of work are:

08.00 - 18.00 Monday - Friday

08.00 - 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

If you see any suspicious activity or anyone on site after hours, please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

