





York Way Estate

CONTRACTOR'S NEWSLETTER



YORK WAY ESTATE, NEWSLETTER 32





July Key Milestones

- Block A & B level 4 brickwork complete
- Block A Ist fix trades complete
- Block B Ist fix trades complete
- Block C Ist fix trades complete
- Block C level 6 brickwork complete
- Block D balcony install complete
- Block C Ground floor screed complete.

July/August Look Ahead Programme

	Anticipated start date	Anticipated completion date
Block A Brickwork	December 2024	August 2025
Block B Brickwork	December 2024	August 2025
Block C Brickwork	November 2024	October 2025
Block D Brickwork	January 2025	September 2025
Block D Ist fix internal trades	June 2025	September 2025
Block A Plastering works	August 2025	September 2025
Block B Plastering works	August 2025	September 2025
Block C Plastering works	August 2025	October 2025
Block D Zinc roofing	July 2025	August 2025

Backstage Pass: Your Chance to Join the Pleasance Theatre Team

Are you curious about the magic that happens behind the scenes in theatre? Do you want to explore career paths in the arts while gaining hands-on experience?

The Pleasance Theatre, a vibrant creative hub on North Road, known for showcasing bold new talent and unforgettable performances, is offering a unique chance for young people aged 15 to 18 to get involved in their Autumn/Winter season.

From helping bring productions to life to learning how a professional theatre operates, this is a brilliant opportunity to develop skills, meet inspiring people, and be part of one of London's most exciting local arts venues.

Interested? Email charlotte@pleasance.co.uk or contact your local councillor, Claire Zammit, at claire.zammit@islington.gov.uk to find out more.





Visit Our Respite Centre

Please remember that our Respite Centre is open for residents: Monday - Friday 10:00 AM - 4:30 PM.

Please also join us for Coffee Mornings with free refreshments every Wednesday between 9:30 AM – 11:30 AM.

Don't Miss Our Monthly Pop-Up Shop!

Join us on the last Tuesday of every month, from 10:00 AM to 12:00 PM, for valuable career support.

Upcoming sessions will take place on: 26/08/2025.

Our sessions include:

- CV Writing Assistance
- Mock Interviews
- Iob Search Support
- Employability Guidance and Referrals
- Find us at the Higgins Partnerships cabin on the Estate. Look for the grey cabin with the orange door between Shepherd House and the Market Road entrance.

We're here to help you take the next step in your career—see you there!

Site Communication

- We seek to limit disruption to all residents whilst the works are in progress.
- We will ensure that the site is operated in a safe and secure manner.
- Deliveries are controlled, and noise suppression devices are located on all plants and machinery.
- · Noise, dust and vibration levels are monitored daily.

If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.

- Our RLO, Ruzi Bibi is based in the RLO Office & Respite Centre
 - Resident Liaison Office open Monday Friday 9am-5pm
 - Respite Centre (for resident use) Monday Friday 10.00am 4.30pm







Site Contacts During Working Hours

Ruzi Bibi Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk

Alex Grainger Project Manager



yorkway@higginspartnerships.co.uk





Outline Complaints Procedure



Resident Raises Complaint with RLO	RLO attempts to resolve immediately 'Stage 0' Complaint	If not possible, complaint is logged and allocated a 'type'	Classification: Major: Immediate Medium: 48hrs Minor: 72hrs	Responsible: Construction Director Project Manager/Director Site / Project Manager	Complaint escalated until resolved – option to engage 3 rd Party e.g. CCS
STEP 01	STEP 01a	STEP 02	STEP 03	STEP 04	STEP 05

Working Hours

Our contracted hours of work are:

08.00 - 18.00 Monday - Friday

08.00 - 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

If you see any suspicious activity or anyone on site after hours, please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

