





# York Way Estate

# **CONTRACTOR'S NEWSLETTER**







# **March Key Milestones**

- **Block A:** I st floor slab completed.
- **Block B:**3rd floor slab completed.
- **Block C:** Installation of columns complete.
- **Block D:** Basement piling complete.

## March/April Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Block A: Installation of 1st,2nd and 3rd floor slabs	March	April
<b>Block B:</b> Installation of 3rd, 4th and 5th floor slabs.	March	April
<b>Block C:</b> Installation of ground floor and 1st floor slabs.	March	April
Block D: Installation of ground beams.	March	April

# **Recent Social Value Engagement Initiatives**

Our Social Value Coordinator, Melissa Facey, leads collaborative efforts with local schools and organisations to boost community engagement.

After a successful workshop at the Respite Centre with The Bigham Centre for the Rule of Law, we're excited to continue working together. Higgins and Bingham Rule Of Law are now conducting workshops at Hungerford School, targeting Year 6 SBN students. Led by Ola Ogwu, these sessions cover various law-related topics like protests and debates to tackle anti-social behaviour in schools and the community.

Additionally, Melissa supports students at City and Islington College with CV Writing and Apprenticeship Clinics. This support will continue beyond the Easter holidays to help students in their post-college apprenticeship journeys.



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# **Community Outreach News**

#### **Easter Card Making Session**

Next month, Higgins Partnerships will be hosting a Children's Easter Card Making Session. Every child who participates will receive an Easter treat, and the one who designs the best card will win a prize.

Date: Wednesday 3 April 2024

Time: 10am - 12noon

Location:

Resident Respite Centre (the grey cabin with an orange door between Shepherd House and Market

Road entrance), York Way Estate London N7 9PX

For further details, please contact <a href="mailto:yorkway@higginspartnerships.co.uk">yorkway@higginspartnerships.co.uk</a>.

#### **Drop-in Session**

A drop-in session was held by the City of London Corporation at Holloway Community Centre, Parkhurst Road N7 0SF, on 28 February 2024. Residents from Holloway and York Way Estates were invited, and we extend our gratitude to all who attended. We received fantastic feedback indicating the session's usefulness and timing. Representatives from Higgins Partnerships and Wates Group were present to address any questions or queries related to construction work.

Michael Kettle, Senior Housing and Commercial Development Manager from the City of London Corporation provided valuable advice on accessing new builds. These drop-in sessions serve as vital platforms for addressing complaints and queries, providing valuable enlightenment to participants.

#### **Site Communication**

- Noise, dust and vibration are constantly monitored across the site, to ensure levels do not exceed limitations.
- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our RLO, Ruzi Bibi is based in the RLO Office & Respite Centre Resident Liaison Office open Monday – Friday 9am-5pm
  - Respite Centre (for resident use) Monday Friday 10.00am- 4.30pm























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## **Site Contacts During Working Hours**

#### Ruzi Bibi

Resident Liaison Officer



07773 540 602



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# **Tony Read**Project Manager



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# **Outline Complaints Procedure**



Resident Raises Complaint with RLO	RLO attempts to resolve immediately 'Stage 0' Complaint	If not possible, complaint is logged and allocated a 'type'	Classification: Major: Immediate Medium: 48hrs Minor: 72hrs	Responsible: Construction Director Project Manager/Director Site / Project Manager	Complaint escalated until resolved – option to engage 3 <sup>rd</sup> Party e.g. CCS
STEP 01	STEP 01a	STEP 02	STEP 03	STEP 04	STEP 05

# **Working Hours**

Our contracted hours of work are:

08.00 - 18.00 Monday - Friday

08.00 - 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Public Holidays.

If you see any suspicious activity or anyone on site after hours, please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

