





York Way Estate

CONTRACTOR'S NEWSLETTER



YORK WAY ESTATE, NEWSLETTER II





November Key Milestones

- Piling for foundations of Block A and B now complete
- Piling for foundations of Block C nearing completion
- · Construction haul road and York Way crossover now complete
- Demolition of stairs and generator room within Construction Site C complete

November/ December Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Block C piling for foundations	Nov 2023	Nov 2023
Block D piling for foundations in the basement car park	Nov 2023	Dec 2023
Block A and B lift shaft ring beam works	Nov 2023	Dec 2023
Block A and B cranes to be erected Please note we will have all necessary traffic control measures in place but please use the marked pedestrian routes when crossing estate roads and remain vigilant	11, 12, 13 December 2023	11, 12, 13 December 2023

Second Hoarding Mural

Thank you to all the participants who joined us at our Rose Hill Artwork Mural Painting sessions on 13 and 14/09/23 and again at the unveiling event on 3/10/23. It looks fantastic and really helps to brighten up the hoarding. We will be in touch in the new year regarding future plans to brighten up other areas of the hoarding across the site.







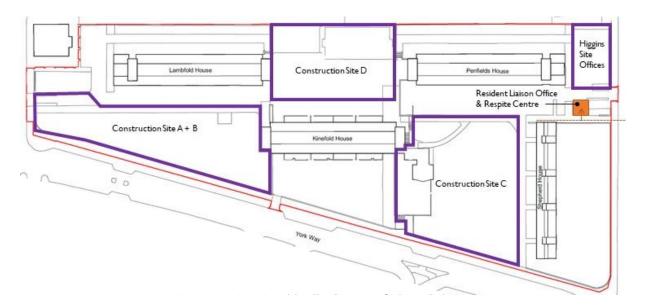


Community Outreach News

- Thank you to all the participants who joined us at our Halloween Arts and Crafts event. It was a joy to meet each one of you and witness the creative energy of our talented young artists enjoying themselves
- We extend a warm invitation to all York Way Estate residents to a special Christmas event on Wednesday 13 December, from 6pm to 7:15pm. This festive occasion, sponsored by the City of London Corporation and Higgins, will feature Santa's grotto. The event will take place at the Goodinge Community Centre, N7 9GZ. The entry fee is £2 per household, and all proceeds will support Great Ormond Street Hospital. We look forward to celebrating the holiday season with you.

Site Communication

- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO**, **Ruzi Bibi** is based in the RLO Office & Respite Centre (map below)
 - Resident Liaison Office open Monday Friday 9am-5pm
 - Respite Centre (for resident use) Monday Friday 10.00am- 4.30pm

























YORK WAY ESTATE, NEWSLETTER II





Site Contacts During Working Hours

Ruzi Bibi

Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk



Tony Read Project Manager



yorkway@higginspartnerships.co.uk



Outline Complaints Procedure



Resident Raises Complaint with RLO	RLO attempts to resolve immediately 'Stage 0' Complaint	If not possible, complaint is logged and allocated a 'type'	Classification: Major: Immediate Medium: 48hrs Minor: 72hrs	Responsible: Construction Director Project Manager/Director Site / Project Manager	Complaint escalated until resolved – option to engage 3 rd Party e.g. CCS
STEP 01	STEP 01a	STEP 02	STEP 03	STEP 04	STEP 05

Working Hours

Our contracted hours of work are:

08.00 – 18.00 Monday – Friday

08.00 - 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

If you see any suspicious activity or anyone on site after hours please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

