

York Way Estate

CONTRACTOR'S NEWSLETTER



September Key Milestones

- Vehicle and pedestrian access road from North Road is now open
- Installation of lighting along the hoarding is complete
- Construction haul road to Construction Site A + B is complete
- Piling mat for Block B is complete

September/October Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Block A & B piling for foundations	25/09/2023	09/10/2023
Block D piling for foundations in the basement car park	21/08/2023	October 2023
Block C drainage attenuation tank install and construction haul road	11/09/2023	October 2023
Block C reinstatement of hoarding in front of Shepherd House	11/09/2023	September 2023

Please Join Our September Construction Meeting

Our next construction meeting takes place on **Wednesday 20 September 2023**, starting at 6pm. This meeting will be held via webinar and includes a presentation from Higgins and a Q&A session, where you can ask questions.

The meeting is available to all York Way Estate residents. To register, simply visit our website - www.yorkwayestate.com - and click on the link provided, featured as a latest news item.

Should you have any questions or wish to be notified of further meetings via email, please email hello@yorkwayestate.com or call 0800 772 0475.

Don't have an internet connection? Attendees can call 020 3481 5237 – then type in the meeting ID: 839 4358 7625.

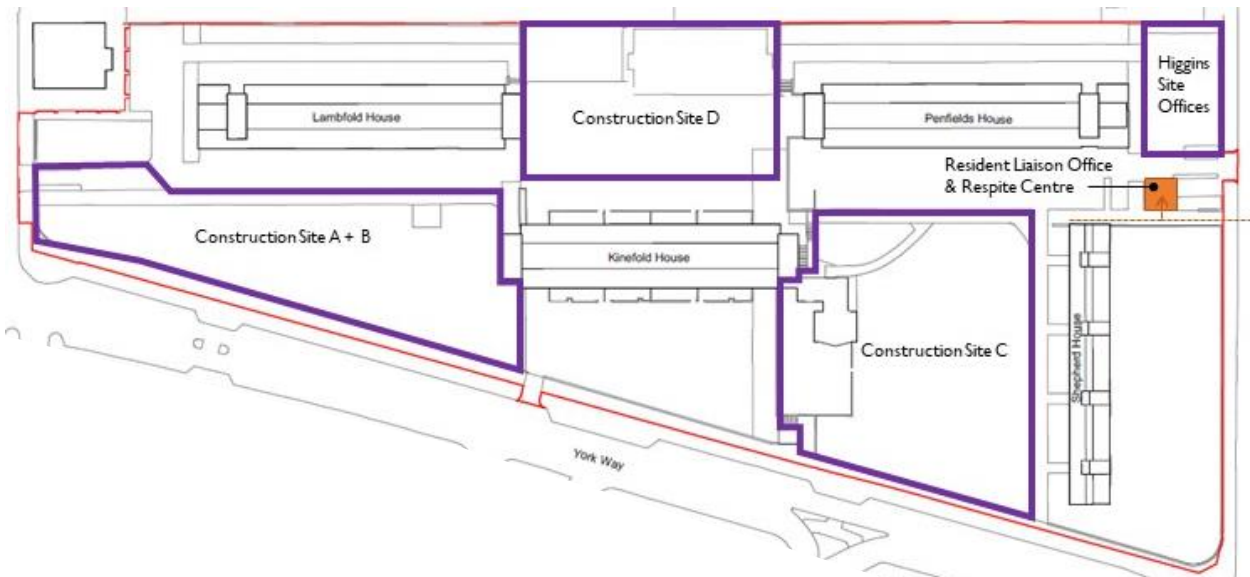
Visit Our Respite Centre

Remember that our Respite Centre is now open for residents to use Monday – Friday 10.30am – 4.30pm. Please join us for **Coffee Mornings** with free refreshments every **Wednesday between 9.30am – 11.30am**.



Site Communication

- We seek to limit disruption to all residents and neighbours whilst the works are in progress.
- We will ensure that the site is operated in a safe and secure manner, with controlled deliveries and noise suppression devices on all plant and machinery.
- Noise, dust and vibration levels are monitored daily.
- We will be sending out monthly newsletters to all residents with updates on the works.
- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO, Ruzi Bibi** is based in the RLO Office & Respite Centre (map below)
 - Resident Liaison Office open Monday – Friday 9am-5pm
 - Respite Centre (for resident use) Monday – Friday 10.00am- 4.30pm



Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more. If you would like more information or to discuss any ideas, please contact us using the contact details on page 4.



Site Contacts During Working Hours

Ruzi Bibi

Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk



Tony Read

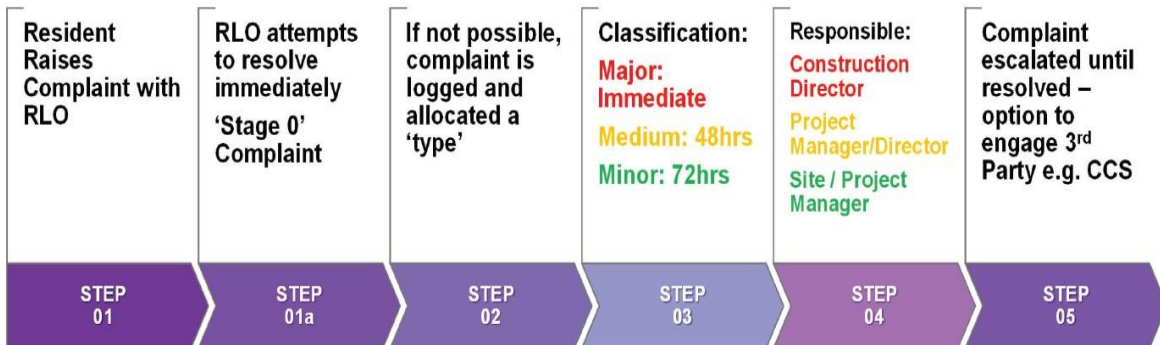
Project Manager



yorkway@higginspartnerships.co.uk



Outline Complaints Procedure



Working Hours

Our contracted hours of work are:

08.00 – 18.00 Monday – Friday

08.00 – 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

If you see any suspicious activity or anyone on site after hours please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

