





# York Way Estate

# **CONTRACTOR'S NEWSLETTER**



#### YORK WAY ESTATE, NEWSLETTER 8





# **August Key Milestones**

- Drainage works in front of Lambfold House garages and Shepherd's House complete, vehicular access to garages reinstated
- Following above drainage works the hoarding line to Construction Sites A, B & C is to be reinstated with additional hoarding lighting
- Our Respite Centre is now open for residents to use Monday Friday 10.30am 4.30pm. Please join
  us for Coffee Mornings with free refreshments every Wednesday 9.30am 11.30am

# August/Sept Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Relocation of North Road vehicular entrance and creation of construction haul roads to Sites A,B,C	July 2023	August 2023
Groundworks (piling for foundations) to all sites	August 2023	September 2023

#### **Join Our Construction Meetings**

The Resident's Steering Group is open to all Estate residents. These meetings occur quarterly and provide an opportunity for residents to receive in-person updates and interact with the project team.

Details about our upcoming meeting will be featured in our next newsletter. To receive a personal invitation via email for future meetings, please sign up by contacting <a href="helio@yorkwayestate.com">helio@yorkwayestate.com</a>.

### **Hoarding Art Summer Workshops**

There are still places available to join the hoarding art workshops. The last workshop will be held in the Resident Liaison Office/ Respite Centre on:

Wednesday 16th August 1-3pm

Please register by contacting <a href="hello@cocreativeconnection.com">hello@cocreativeconnection.com</a> with the subject 'York Way Hoarding'.

#### **Summer Pizza Party**

There will be Music, Games, Arts and Crafts, Face Painting, Free Food and Drink and more.

Location: Goodinge Community Centre London N7 9GZ On 23<sup>rd</sup> August 2023 12:00pm-3pm

Please call or email to RSVP yorkway@higginspartnerships.co.uk

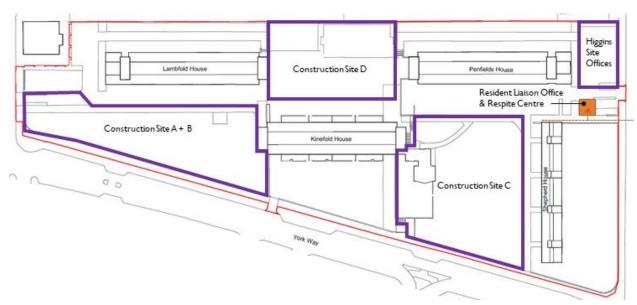






#### Site Communication

- · We seek to limit disruption to all residents and neighbours whilst the works are in progress.
- We will ensure that the site is operated in a safe and secure manner, with controlled deliveries and noise suppression devices on all plant and machinery.
- We will monitor noise, dust and vibration levels daily.
- We will be sending out monthly newsletters to all residents with updates on the works.
- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our RLO, Ruzi Bibi is based in the RLO Office & Respite Centre (map below)
  - Resident Liaison Office open Monday Friday 9-5pm
  - Respite Centre (for resident use) Monday Friday 10.00am- 4.30pm



# Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more. If you would like more information or to discuss any ideas, please contact us using the contact details on page 4.























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## **Site Contacts During Working Hours**

#### **Carly Colville**

Resident Liaison Officer



07798677034



yorkway@higginspartnerships.co.uk



# **Tony Read**Project Manager



yorkway@higginspartnerships.co.uk



# **Outline Complaints Procedure**



Resident Raises Complaint with RLO	RLO attempts to resolve immediately 'Stage 0' Complaint	If not possible, complaint is logged and allocated a 'type'	Classification: Major: Immediate Medium: 48hrs Minor: 72hrs	Responsible: Construction Director Project Manager/Director Site / Project Manager	Complaint escalated until resolved – option to engage 3 <sup>rd</sup> Party e.g. CCS
STEP	STEP	STEP 02	STEP	STEP	STEP
01	01a		03	04	05

# **Working Hours**

Our contracted hours of work are:

08.00 – 18.00 Monday – Friday

08.00 - 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

If you see any suspicious activity or anyone on site after hours please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001

