

# York Way Estate

## CONTRACTOR'S NEWSLETTER



### April Key Milestones

- Community centre demolition has now been completed.
- Tree removal completed.
- BT have completed their diversions.
- Ground Source Heat Pumps (GSHP) drilling will continue through April / May.
- We strongly advise our neighbours to keep windows closed during hours of works to minimise the sound level.
- We are pleased to announce that our Resident’s Respite Centre is now open to those living on York Way Estate. It is open Monday to Friday between 10am and 4pm. This new facility is perfect for anyone wishing to work or relax whilst escaping disruption caused through construction.

### May Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Electrical diversion between Shepherd House and Penfields House.	April 2023	May 2023
Ventilation shafts and tree pit cutting (York Way side of Kinfold House Podium)	April 2023	May 2023
Ground Source Heat Pumps drilling (behind and in front of Lambfold House)	April 2023	May 2023

### Hoarding Community Mural



The Hoarding Community Mural is currently being painted on the hoarding opposite Kinfold House and is anticipated (weather permitting) to be completed by the end of May. Volunteers are welcome to come along and participate.

## Site Communication

- We seek to limit disruption to all residents and neighbours whilst the works are in progress.
- We will ensure that the site is operated in a safe and secure manner, with controlled deliveries and noise suppression devices on all plant and machinery.
- We will monitor noise, dust and vibration levels daily.
- We will be sending out monthly newsletters to all residents with updates on the works.
- If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.
- Our **RLO, Ruzi Bibi** is based on site Monday to Friday 9-5pm and is based in the RLO/Respite Centre.
- The RLO Office/Resident Respite Centre is now open and available to all Residents of York Way from 10am to 4pm.

## Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more.

If you would like more information or to discuss any ideas, please contact us using the contact details on page 4.





### Site Contacts During Working Hours

#### Ruzi Bibi

Resident Liaison Officer



07773 540 602



yorkway@higginspartnerships.co.uk



#### Tony Read

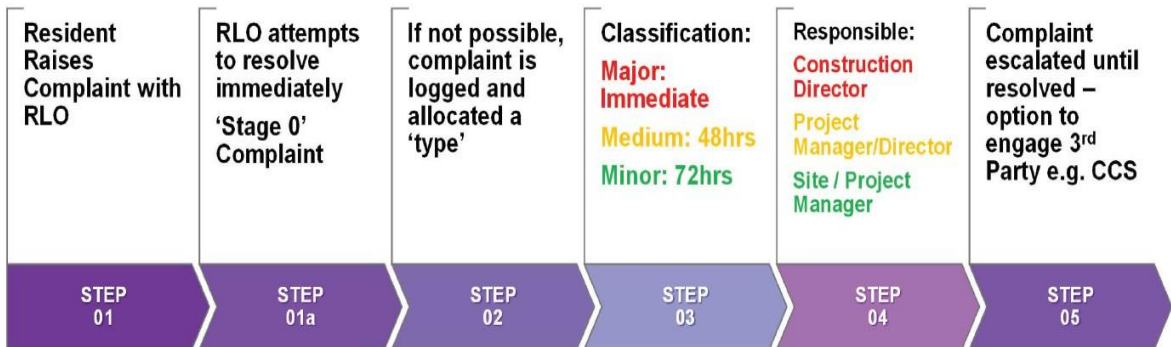
Site Manager



yorkway@higginspartnerships.co.uk



### Outline Complaints Procedure



### Working Hours

Our contracted hours of work are:

08.00 – 18.00 Monday – Friday

08.00 – 13.00 on Saturdays (only under exceptional circumstances)

We will not be working on Sundays or Bank Holidays

**If you see any suspicious activity or anyone on site after hours please contact Bridge Security Emergency out of hours and state 'York Way': 0871 750 3001**