

York Way Estate

CONTRACTOR'S NEWSLETTER



Key Milestones This Month:

- Ground Source Heat Pumps (GSHP) drilling: this work has started and is expected to last approximately 4 weeks. We strongly advise our neighbours to keep windows closed during hours of works to minimise the sound.
- Community Centre demolition has paused and will recommence on 23 March; this is expected to be completed in April.
- We anticipate the painting of the artwork onto the hoarding to begin on 4 April and continue for 2/3 weeks, weather dependant.
- The Resident Liaison Officer (RLO) office is being delivered on 31 March, so the entrance to the site from Market Road will be blocked for 1 hour on this day, we will send out a notification of the timings.
- The RLO office and the Resident's Respite Centre will be available for residents to use by mid-April.

Look Ahead Programme

	Anticipated Start Date	Anticipated Completion Date
Tree removal to facilitate building of Block A (1 x Hybrid Black Poplar)	Continuing	March 2023
Ground Source Heat Pumps drilling (behind and in front of Lambfold House)	Continuing	April 2023
RLO Office and Resident Respite Centre to be located at Market Road Entrance	31 March 2023	April 2023
Hoarding painting	April 2023	April 2023
Ventilation shafts and tree pit cutting (York Way side of Kinfold House Podium)	Continuing	May 2023



York Way Hoarding Art Project

All workshops are now completed, and we would like to thank all the participants for attending.

We look forward to seeing you in April when the hoarding project commences. Note that more details will be provided in due course.

Site Communication

As an experienced Contractor we understand that working closely with residents and stakeholders is important.

We seek to limit disruption to all residents and neighbours while the works are in progress.

We will ensure that the site is operated in a safe and secure manner, with controlled deliveries and noise suppression devices on all plant and machinery.

We will monitor noise, dust and vibration levels on a daily basis.

We will be sending out monthly newsletters to all residents with updates on the works.

If you experience any issues or have questions about the construction works, please contact the **Resident Liaison Officer (RLO)** by phone, email or in person.

Our **RLO, Ruzi Bibi**, is based on site Monday to Friday 9am-5pm currently in the Estate Office.

There will be a dedicated RLO Office on site from mid-April 2023 located alongside the Resident Respite Centre.

We have a Social Value Coordinator named Melissa Facey, who has just joined our team. Melissa will be based on site three days a week in the RLO Office.

Wider Community Engagement

Our success depends on our partnerships with others in the construction supply chain which include; CITB, Considerate Constructor Scheme, The National Skills Academy, Armed Forces, Building Lives, Women into Construction and more.

If you would like more information or to discuss any ideas, please contact us using the below email:



CSR@higginspartnerships.co.uk



INVESTORS IN PEOPLE | Accredited Until 2020



BUILDING HEROES



2020 POSITIVE ABOUT Women into Construction



Site Contacts During Contracted Working Hours

Ruzi Bibi
Resident Liaison Officer

07773 540 602

yorkway@higginspartnerships.co.uk

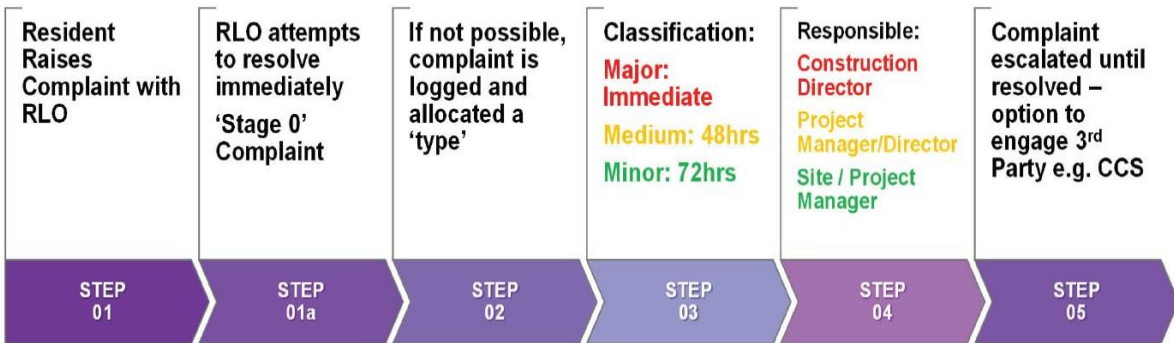


Tony Read
Site Manager

yorkway@higginspartnerships.co.uk



Outline Complaints Procedure



Working Hours

Our contracted hours of work are:
08.00 – 18.00 Monday – Friday
08.00 – 13.00 on Saturdays (only under exceptional circumstances)
We will not be working on Sundays or Bank Holidays

If you notice any suspicious activity or anyone on the site outside of working hours, please contact Bridge Security Emergency by dialling 0871 750 3001. Mention the location as 'York Way'.

